



WORKSHOP SCHEDULE 2010

Business Management Workshop Statewide Timetable

TOPIC	NATIONAL COMPETENCIES	DURATION	NORTHWEST REGION DATE	NORTHERN REGION DATE	SOUTHERN REGION DATE
MANAGING FIRST THINGS FIRST	<ul style="list-style-type: none"> ▪ BSBWOR404A ▪ BSBWOR501A 	9am – 4pm	11 February 2010	18 February 2010	25 February 2010
MANAGE EFFECTIVE WORKPLACE RELATIONS	<ul style="list-style-type: none"> ▪ BSBWOR401A 	9am – 4pm	11 March 2010	18 March 2010	25 March 2010
LEADERSHIP FOR EFFECTIVE TEAMS	<ul style="list-style-type: none"> ▪ BSBMGT401A 	9am – 4pm	8 April 2010	15 April 2010	22 April 2010
MANAGING TEAM EFFECTIVENESS	<ul style="list-style-type: none"> ▪ BSBWOR402A ▪ BSBWOR502A 	9am – 4pm	13 May 2010	20 May 2010	27 May 2010
MANAGE OPERATIONAL PLAN	<ul style="list-style-type: none"> ▪ BSBMGT402A ▪ BSBMGT515A 	9am – 4pm	24 June 2010	1 July 2010	8 July 2010
PROJECT MANAGEMENT	<ul style="list-style-type: none"> ▪ BSBPMG510A 	9am – 4pm	15 July 2010	22 July 2010	29 July 2010
MANAGING SAFETY IN THE WORKPLACE	<ul style="list-style-type: none"> ▪ BSBOHS407A ▪ BSBOHS509A 	9am – 4pm	12 August 2010	19 August 2010	26 August 2010
MANAGING IN THE INFORMATION AGE	<ul style="list-style-type: none"> ▪ BSBINM401A ▪ BSBINM501A 	9am – 4pm	23 September 2010	30 September 2010	7 October 2010
STRIVING FOR CONTINUOUS IMPROVEMENT	<ul style="list-style-type: none"> ▪ BSBMGT403A ▪ BSBMGT516A 	9am – 4pm	21 October 2010	28 October 2010	4 November 2010
STRATEGIC CUSTOMER SERVICE	<ul style="list-style-type: none"> ▪ BSBCUS401A ▪ BSBCUS501A 	9am – 4pm	18 November 2010	25 November 2010	2 December 2010